

Supporting the support sector

Enhancing information and communication



What did we find?

Finding relevant information and guidance on support and services is a key challenge for people with learning disabilities and their allies

Communication, signposting and collaboration and resource sharing between providers can be compromised by competitiveness

Social workers had a lack of awareness of and engagement with community asset-based support

What learning is involved?

Learning what sources of information are available and how to use them

Developing skills in searching the web and participating in online social networks

What more can be done?

Organisations could:

- foster a culture of collaboration and developing services that are complementary rather than competitive

Local authorities could:

- ensure that information and advice is available in different formats (physical and digital) and is kept up to date
- create a list or directory of services and activities in the local area
- run events and open days for providers and other organisations to promote their services

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We were competitors, but we would signpost... That has changed. And it's changed in the last three or four years.

Margaret, provider manager

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